

Changes from 12th October 2016

The way to claim Housing Benefit is changing!

From 12th October 2016 if you are of working age and need to make a brand new claim for Housing Benefit or any of the five main benefits below:

- Income Support
- Child Tax Credit
- Working Tax Credit
- Employment and Support Allowance (income-related)
- Jobseekers Allowance (income-based)

You will need to claim Universal Credit from the Department for Work and Pensions (DWP) online.

www.gov.uk/apply-universal-credit
For online claim queries please ring 0345 600723

To find out information on entitlements, you can visit:
www.entitledto.co.uk/benefits-calculator/

If you need help with your Universal Credit claim contact the Benefits Team at: West Somerset House, Killick Way, Williton to make an appointment.

Alternatively call 01643 703704 or email benefits@westsomerset.gov.uk.

BENEFITS

If you are already receiving one of the six benefits above and have a relevant change of circumstances that leads you to making a new claim for one of these benefits you will need to make a claim for Universal Credit.

For example, if you currently receive Housing Benefit only and decide to make a new claim for Tax Credits, you will need to make a claim for Universal Credit online at www.Gov.uk which will include your Housing Element instead of claiming this from us.

For more help and advice contact the Revenues and Benefits Service:

Tel: 01643 703704
(lines open Monday-Thursday 8.30am-5.00pm, Friday 8.30am-4.30pm)

Email: benefits@westsomerset.gov.uk

In person: West Somerset House, Killick Way, Williton, TAUNTON, TA4 4QA
Monday -Thursday 8.30am - 5.00pm, Friday 8.30am - 4.30pm

Download: Forms, factsheets and information from our website at

www.westsomersetonline.gov.uk